

Leon A. Kappelman, Ph.D.

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Information Technology and Decision Sciences Department
College of Business, University of North Texas

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PROFESSIONAL PREPARATION

| <u>Year</u> | <u>Degree</u> | <u>Major</u> | <u>Institution</u> |
|-------------|---------------|--------------------------------|--------------------------|
| 1990 | PhD | Management Information Systems | Georgia State University |
| 1988 | MBIS | Management Information Systems | Georgia State University |
| 1969 | BA | History | Ohio State University |

PROFESSIONAL ACTIVITIES

Professional Experiences:

Academic Experience:

| <u>Dates</u> | <u>Position</u> | <u>Organization</u> | <u>Location</u> |
|--------------|-------------------------------|---------------------------------|-----------------|
| 2001-... | Professor | University of North Texas (UNT) | Denton, TX |
| 1996-2001 | Associate Professor | University of North Texas (UNT) | Denton, TX |
| 1990-1996 | Assistant Professor | University of North Texas | Denton, TX |
| 1986-1990 | Instructor/Research Assistant | Georgia State University (GSU) | Atlanta, GA |

Other Professional Experience:

| <u>Dates</u> | <u>Position</u> | <u>Organization</u> | <u>Location</u> |
|--------------|---------------------------------|---|-----------------|
| 2006-... | Chair (Co-chair 2006-8) | Society for Information Management's Enterprise Architecture Working Group | Chicago, IL |
| 1990-... | Chief Scientist/CEO | Solutions-Organizations-Systems, Inc. | Dallas TX |
| 2000-2004 | Director | Information Systems Research Center, UNT | Denton, TX |
| 1999-2000 | Steering Committee | Y2K Expert Service (YES) Volunteer Corps, International Y2K Cooperation Center | Washington, DC |
| 1996-2000 | Co-chair | Society for Information Management Year 2000 Working Group | Chicago, IL |
| 1992-2008 | Associate Director | Center for Quality and Productivity, UNT | Denton, TX |
| 1978-1988 | Chief Operating Officer | BPP Construction, Inc. | Atlanta, GA |
| 1976-1977 | Vice President - Administration | Professional Group Programs, Inc. | Miami, FL |
| 1971-1975 | General Manager | ODB, Inc./Campus Foods | Gainesville, FL |

Editorial Services to Publications:

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|-----------|--|
| 2007-... | <i>Journal of Enterprise Architecture</i> , Associate Editor |
| 2006-... | <i>Journal of Enterprise Architecture</i> , Board of Editors |
| 1997-... | <i>Information Systems Research</i> , reviewer |
| 1996-... | <i>The Information Systems Journal</i> , reviewer |
| 1996-... | <i>Journal of Information Technology Management</i> , reviewer |
| 1995-... | <i>Communications of the ACM</i> , reviewer |
| 1991-... | <i>The Database for Advances in Information Systems</i> , reviewer |
| 1989-... | <i>MIS Quarterly</i> , reviewer |
| 1988-... | <i>Journal of Management Systems</i> , reviewer |
| 1999-2006 | <i>Dallas Morning News</i> , Board of Technology Experts, Member |
| 1998-2004 | <i>I/T Recruiter</i> , member of Editorial Advisory Board and reviewer |
| 1997-1999 | <i>Year/2000 Journal</i> , Consulting Editor and member Editorial Review Board |
| 1996-2004 | <i>Delta Business Review</i> , reviewer and member Editorial Review Board |
| 1995 | <i>Proceedings</i> , International Conference on Information Systems, reviewer |

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| 1993, 1995 | <i>Proceedings</i> , Hawaiian International Conference on the System Sciences, reviewer |
| 1993 | <i>Proceedings</i> , Decision Sciences Institute Annual Meeting, reviewer |
| 1993 | <i>Proceedings</i> , IFIP Working Group on Adoption and Diffusion of Information Technology, reviewer |
| 1992 | <i>Journal of Management Information Systems</i> , reviewer |
| 1990-1993 | "Cases and Projects" <i>Journal</i> (Member, Advisory Board), reviewer |
| 1989 | <i>Proceedings</i> , IFIP Working Group on Organizations and Information Systems, reviewer |

Assignments in Professional Organizations:

Offices and Committee Assignments in Professional Organizations:

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|-----------|---|
| 2006-... | Society for Information Management's Enterprise Architecture Working Group, Chair (founding Co-chair 2006-2008) |
| 2001-... | MIT Enterprise Forum, Program Committee, Board of Directors |
| 2009 | Center for the Advancement of the Enterprise Architecture Profession, Board of Trustees |
| 2006 | IEEE Emerging Technologies Conference, Program Committee |
| 2003-2005 | IEEE Computer Society Learning Technology Task Force |
| 2001-2006 | Association for Software Engineering Excellence, Executive Committee, Dallas-Fort Worth Chapter |
| 1999-2001 | Society for Information Management, Issues Advocacy Committee. |
| 1999 | Society for Information Management, Senior Advisor for Issues Advocacy |
| 1997-1999 | Member, Information Technology Association of America (ITAA), Year 2000 Legal Advisory Group. |
| 1996-1999 | Member, ITAA, Year 2000 Task Group. |
| 1997-1999 | Member, Institute of Electrical and Electronic Engineers (IEEE), Year 2000 Applications Standards Committee. |
| 1996-1997 | Member, ITAA, Year 2000 Task Group, COBOL Curriculum Sub-Committee. |
| 1996-2000 | Co-Chair, Society for Information Management, Year 2000 Working Group. |
| 1996-1999 | Member, Society for Information Management, Working Group Finance Committee. |
| 1996-2000 | Member, Society for Information Management, Working Group Leadership Committee. |
| 1995-1997 | Member, Association for Information Systems, Treasurer's Advisory Committee. |
| 1990 | Chairman, Contributed Sessions on Implementation and Evaluation of Information Systems, Joint National Meeting of the Institute of Management Science and the Operations Research Society of America, Las Vegas, NV, May 9. |

Other Assignments in Professional Organizations:

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| 2007-... | Facilitate three face-to-face meetings (January, May, September) and three web- or phone-based meetings (March, May, November) annually of the Society for Information Management's Enterprise Architecture Working Group. |
| 2000-... | Facilitate at least one roundtable discussion meeting annually of the Dallas-Fort Worth Chapter of the Society for Information Management. |
| 1997 | Session Chair, Session, INFORMS, Implications of Year 2000 Problem in Health Care, October, Dallas. |
| 1996 | Moderator, Panel Discussion, Society for Information Management's Annual Interchange Conference, September 30, San Francisco. |
| 1996 | Discussion Leader, 3 sessions, IEEE Technical Council on Software Engineering's Summit Meeting on the Year 2000 Computer Date Problem, June 27-28, St. Louis. |
| 1995 | Discussant, three papers, Association for Information Systems Annual Meeting, Pittsburgh, (August 25-27). |
| 1995 | Reviewer, Diffusion Interest Group in Information Technology (DIGIT), Annual Meeting. |

Memberships in Professional Organizations

Active

Association for Software Engineering Excellence (ASEE)
 Association for Information Systems (AIS), Charter member
 Center for the Advancement of the Enterprise Architecture Profession (CAEAP)
 Diffusion Interest Group in Information Technology (DIGIT)
 Institute of Electrical and Electronics Engineers (IEEE) Technical Council for Software Engineering
 Society for Information Management (SIM)

Dallas-Fort Worth SIM Chapter
SIM Enterprise Architecture Working Group

Inactive

Academy of Management (AoM)
 AoM Research Methods Division
 AoM Organization Communications and Information Systems Division
 American Association of University Professors (AAUP)
 Association for Computing Machinery (ACM)
 ACM Special Interest Group on Business Information Technology (ACM SIGBIT)
 ACM Special Interest Group on Computer Personnel Research (ACM SIGCPR)
 Decision Sciences Institute (DSI)
 Information Resources Management Association (IRMA)
 International Federation of Information Processing (IFIP)
 IFIP Working Group on Organizations and Information Systems
 IFIP Working Group on Adoption and Diffusion of Information Technology
 Institute of Electrical and Electronics Engineers (IEEE)
 IEEE Computer Society
 IEEE Computer Society Learning Technology Task Force (2003-2005)
 International Academy for Information Management (IAIM)
 International Association for Computer Information Systems (IACIS)
 Institute for Operations Research and the Management Sciences (INFORMS)
 Society for Information Management (SIM) Y2K Working Group

Courses Taught: University Course Title (Course Number)

Graduate:

UNT Information Asset Management (ExecutiveMBA)
 UNT Strategic Management of the Information Assets of Organizations (BCIS 5700) – Capstone course
 UNT Management and Planning for Information Systems (BCIS 5630) – Capstone course
 UNT Analysis and Design of Information Systems (BCIS 5120)
 UNT Various independent study and special problems courses.
 GSU Information Systems for Managers (BA 609)

Undergraduate:

UNT Management of Enterprise Information System Assets (BCIS 4690) – Capstone course
 UNT Introduction to Programming (BCIS 3620)
 UNT Management Information Systems (BCIS 3610)
 UNT Computer Literacy (BCIS 2610)
 UNT Various independent study and special problems courses.
 GSU Introduction to Management Information Systems (BA 201)

Continuing Education (a partial listing):

| <u>Year</u> | <u>Title</u> | <u>Institution (Location)</u> |
|--------------------|--|---|
| 2009 | Life Potentials Training | Institute for Professional Excellence in Coaching (Tampa, FL) |
| 2002 | Enterprise Architecture Fundamentals Masterclass Led by John Zachman and Stan Locke | Intervista Institute (Washington, DC) |
| 1995 (July 27) | Student Information Management System | University of North Texas (Denton) |
| 1995 (June 5-9) | Information Engineering Facility: Rapid Skills Development | Texas Instruments (Plano, TX) |
| 1994 (August 12) | MIS Junior Faculty Consortium | Academy of Management (Dallas) |
| 1993 (October 22) | "Personal Presentation Skills" | University of North Texas (Denton) |
| 1993 (August 26) | "Training the Trainer" | Fred Pryor Institute (Denton, TX) |
| 1993 (August 25) | T. Capers Jones, "Quantifying Software Excellence" | Information Systems Research Center |
| 1993 (June 21) | Managing Multiple Projects, Objectives, and Deadlines | SkillPath Seminars (Denton, TX) |
| 1993 (June 1) | Advanced WordPerfect 5.1 | UNT Computer Center (Denton) |
| 1993 (May 27) | Introduction to WordPerfect 5.1 | UNT Computer Center (Denton) |
| 1993 (May 21) | WordPerfect 5.2 for Windows. | UNT Computer Center (Denton) |

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| 1990 | Short Courses: SAS | UNT Computer Center (Denton) |
| 1990 | Short Courses: CMS | UNT Computer Center (Denton) |
| 1990 | Short Courses: SAS PC | UNT Computer Center (Denton) |
| 1990 | Short Courses: BITNET/Internet | UNT Computer Center (Denton) |

Consulting and Expert Witnessing:

Professor Kappelman brings a uniquely comprehensive perspective to high-technology issues because as an educator his students include software developers, information technology (I/T) managers, and I/T users from clerks to executives; and as a consultant, and his clients and confidants include software manufacturers, I/T managers, as well as executives, policy makers, business owners, attorneys and auditors. He has worked with organizations involved in banking, insurance, aerospace, defense, education, telecommunications, retail, municipal and national government, not-for-profit, sales, marketing, distribution, electric utility, petrochemical, as well as other economic sectors.

Some of the enterprises he has worked with include Alcatel; American Heart Association; Ameritech; Candle Corporation; Church of Latter-Day Saints; CIA; CIGNA; City of Denton, Texas; City of Oak Point, Texas; City of Los Angeles; Coca Cola Company; Computer Associates; Department of Veterans Affairs; Electronic Data Systems (EDS); Executive Office of the President of the United States (EOP); Experian; GTE; Honor Technologies; International Y2K Cooperation Center; JC Penney; Kraft Foods; LL Bean; McDermott; Milliken & Company; National Coat; Pacific Bell; Pacific Medical Clinics; President's Council on the Year 2000 Conversion; Prudential; SAIC; State of Texas; Texaco; Treasury Department of Canada; United Nations; Wells Fargo; World Bank; and others.

His consulting with attorneys and expert witnessing engagements include matters regarding software project management, software engineering practices, management of IT operations, continuity of operations and disaster recovery management, product liability involving software and embedded software systems, economic matters related to software development and IT operations management, and business-process and software-related intellectual property concerns including copyright, trade secret, and patent.

He has also testified before the US Congress and/or submitted written testimony on several occasions regarding high-tech public policy and IT management practices in the federal government.

Honors:

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| 2009 | Best Regional Paper nominee, Decision Sciences Institute (DSI) Annual Meeting, New Orleans |
| 2009 | Best Paper Award, Southwest DSI Annual Conference, Oklahoma City |
| 2009 | McGraw-Hill Distinguished Paper Award for Best Paper at SWDSI Annual Conference |
| 2004-... | Fellow, Texas Center for Digital Knowledge |
| 2004 | Director Emeritus, Information Systems Research Center, University of North Texas |
| 2001-2004 | Farrington Professor of Information Systems, College of Business, University of North Texas |
| 2000-2001 | Fellowship Award, Professional Development Institute and the College of Business at UNT. |
| 1999-2006 | Member, Dallas Morning News High-Tech Advisory Board |
| 1998 | Honor Professor, Student Association, University of North Texas |
| 1997-1998 | Developing Scholars Award, University of North Texas. |
| 1997 | Irwin Distinguished Paper Award for Best Paper of Conference, Decision Sciences Institute, Southwest Region. |
| 1997 | Literati Society, Award for Excellence, Highly Commended (runner up for MCB University Press Outstanding Paper Award). |
| 1996 | Outstanding Teaching Award, Council of Business Students, College of Business Administration, University of North Texas. |
| 1996 | Award for Exceptional Service, City of Oak Point, Texas, City Council. |
| 1995 | Literati Society, MCB University Press, London. |
| 1992 | Best Paper Award Nominee, 25th Hawaiian International Conference on the System Sciences. |
| 1990 | "Moovers and Shakers" Award, American Dairy Association and WATL-TV, Atlanta, GA. |
| 1990 | Doctoral Consortium Participant, ACM Conference on Human Factors in Computing. |
| 1989-1990 | Outstanding College Students of America. |
| 1989 | Beta Gamma Sigma Honorary Society, Georgia State University. |
| 1986 | Outstanding Merit Award, Georgia State University. |
| 1969 | Phi Alpha Theta Honorary Society, Ohio State University. |
| 1968 | President's Scholarship Award, Ohio State University. |

Areas of Expertise:

Professor Kappelman is dedicated to helping public and private organizations be better managed. His focus is on the use of information, systems, and technology assets technology to achieve organizational objectives. Dr. Kappelman's

professional expertise centers on the management of information and technology and includes enterprise architecture, software project management, software development and maintenance, continuity of operations and emergency management, management of change, performance measurement including metrics development, IT-related legal and ethical issues including intellectual property matters, and high-tech and public policy concerns like privacy, security, and software quality.

He has given presentations and written articles on these and other IT management topics, and testified before the US Congress on technology legislation and IT management practices. He has lectured and conducted seminars and workshops on many management, business, and technology topics in North America, Europe, and Asia. He has assisted many public and private organizations with technology management activities including strategic planning, governance, software development, project management, enterprise architecture, continuity of operations, and IT workforce management.

His work has been reported in the *Wall Street Journal*, *New York Times*, *Business Week*, *Newsweek*, *Dallas Morning News*, *Washington Post*, *Vanity Fair*, *L.A. Times*, and scores of other newspapers and magazines; he has appeared on CNN, CNBC, PBS, ABC World News Tonight, as well as numerous local and regional television and radio stations. He brought nearly \$2.5 million in research contracts to the university.

UNIVERSITY COMMITTEES AND COUNCILS:

Doctoral Advisory Committees:

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|-----------|---|
| 2008-2009 | Brian Salmans (chair, graduated UNT, August 2009) |
| 2004-2006 | Lixuan Zhang, (graduated UNT, Summer 2006) |
| 2002-2003 | Aurora Sanchez (chair, graduated UNT, Fall 2003). |
| 2000-2001 | Hyonsong Chong (graduated UNT, Fall 2001). |
| 2000-2001 | Shin-ping Liu (graduated UNT, Fall 2001). |
| 2000 | Shaoming Chang (Computer Science, City University of New York, graduated, Fall 2000). |
| 1997-2000 | Darla Fent (chair, graduated UNT, Spring 2000) |
| 1995-1997 | Rick Huff (graduated UNT, Fall 1997) |
| 1995-1999 | Hollis Landrum (graduated UNT, Fall 1999) |
| 1994-2003 | Barry Myers (graduated UNT, 2003) |
| 1994-1997 | Elizabeth Kemm (graduated UNT, Summer 1997) |
| 1995-1996 | Bradley Jensen (graduated UNT, Spring 1996) |
| 1994-1996 | Robert Breshears (graduated UNT, Spring 1996) |
| 1995 | Nik Hassan (graduated UNT, December 1995) |
| 1995 | Thomas Van Dyke (graduated UNT, December 1995) |

Other University Committees and Councils:

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| 2009-... | Member, Team C, Student Evaluation of Teacher Effectiveness (SETE) Instrumentation Project |
| 1990-2009 | Mentor, UNT Connection Faculty/Staff Mentor Project |

COLLEGE COMMITTEES AND COUNCILS:

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| 2000-2002 | College of Business Administration (COBA): ExecutiveMBA Curriculum Committee (Member) |
| 1995-1997 | College of Business Administration (COBA): Undergraduate Curriculum Committee (Member) |
| 1995-1997 | Eastfield College, Computer Information Systems Advisory Committee (Member) |
| 1995-1997 | COBA Community College Advisory Committee (Member) |
| 1995-1996 | COBA: Business Case Competition Committee (Member) |
| 1993-1996 | Beta Gamma Sigma Executive Committee (Chair) |
| 1993 | Coach, EDS Intercollegiate Business Case Competition (Chair) |
| 1992-1993 | Beta Gamma Sigma Executive Committee (Treasurer) |
| 1990-1992 | College of Business Administration, Scholarship Committee (Member) |

DEPARTMENT COMMITTEES AND COUNCILS:

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| 2009-... | ITDS Department Committee on Assessment, member |
| 2009-... | ITDS Department Executive Committee, member |
| 2006-... | ITDS Department Scholarship Committee, member |
| 1996-... | ITDS/BCIS Department Promotion and Tenure Committee (PAT), member |
| 2006-2007 | ITDS Department Development Committee, member |
| 2003-2004 | BCIS Department Personnel Affairs Committee (PAC), member |
| 1998-2004 | BCIS Department Executive Committee, member |
| 1996-2004 | Coordinator, BCIS Department Awards Banquet |
| 1995-1997 | BCIS Undergraduate Coordinator |

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| 1995-1998 | BCIS Department Curriculum Committee, member |
| 1995 | Co-coordinator, BCIS Department Awards Banquet |
| 1993-2008 | ITDS/BCIS Advisory Board Subcommittee on Alumni, Faculty, and Student Recruitment, member |
| 1993-2008 | ITDS/BCIS Advisory Board Subcommittee on Research and Technology, member |
| 1993-1996 | Chairman, BCIS Department Scholarship Committee |
| 1992-1996 | Secretary, BCIS Department |
| 1990-1992 | BCIS Department Scholarship Committee (Chairman) |
| 1990-1991 | BCIS Department Doctoral Exam Committee, member |

OTHER SERVICES TO THE COMMUNITY

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| 2006-... | Henry D. Schlinger Ethics Symposium Planning Committee, member |
| 2001-... | United States Secret Service, Criminal Investigative Division, Electronic Crimes Task Force, partner. |

GRANTS AND CONTRACTS: (Key: F = funded, N = not funded, P = pending)

| <u>Dates</u> | <u>Title</u> | <u>Agency</u> | <u>Amount</u> |
|---------------------|---|---|----------------------|
| 2009 | Leadership and Coaching <i>Principal Investigator</i> | Institute for Professional Excellence in Coaching | \$ 5,000 P |
| 2009 | Enterprise Architecture Practices Studies <i>Principal Investigator</i> | Society for information Management Enterprise Architecture Working Group | \$ 7,650 F |
| 2008 | Enterprise Architecture Practices Study <i>Principal Investigator</i> | Society for information Management Enterprise Architecture Working Group | \$ 5,128 F |
| 2008 | Connecting Business and IT with Enterprise Architecture: How IT all fits together <i>Principal Investigator</i> | Microsoft Corporation | \$ 2,000 F |
| 2007 | Enterprise Architecture Practices Study <i>Principal Investigator</i> | Society for information Management Enterprise Architecture Working Group | \$ 5,519 F |
| 2003 | Cyber Security Project Management and Organizational Development <i>Principal Investigator</i> | Department of Veterans Affairs | \$ 250,000 F |
| 2003 | CyberSecurity Architecture and Technical Standards <i>Principal Investigator</i> | Department of Veterans Affairs | \$ 84,402 F |
| 2003 | Enterprise Architecture <i>Principal Investigator</i> | Department of Veterans Affairs | \$ 56,502 F |
| 2002-3 | IT Workforce Study and Strategic Planning Project <i>Co-Investigator with V. Prybutok and S. Ryan</i> | Department of Veterans Affairs | \$ 37,374 F |
| 2002 | Cyber Security Management: Project Management. <i>Principal Investigator</i> | Department of Veterans Affairs Total funding for 24 months: | \$ 556,618 F |
| 2002 | Cyber Security Management: Project Management and Organizational Development <i>Principal Investigator</i> | Department of Veterans Affairs Total funding for 24 months: | \$ 421,625 F |
| 2002 | Cyber Security Management: Command Center Management <i>Principal Investigator</i> | Department of Veterans Affairs Total funding for 24 months: | \$ 421,625 F |

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| 2002 | Cyber Security Project Management, Command Center Management, and Organizational Development. <i>Principal Investigator</i> | Department of Veterans Affairs | \$ 160,817 F |
| 2001 | Department of Veterans Affairs CIO Conference Project. <i>Principal Investigator</i> | Department of Veterans Affairs | \$ 48,000 F |
| 2001 | Department of Veterans Affairs Enterprise Architecture Planning Project. <i>Principal Investigator</i> | Department of Veterans Affairs | \$ 47,500 F |
| 2001 | Increasing the Contribution of IT Investments to the Quality, Productivity, and Effectiveness of City of Denton Government Operations <i>Principal Investigator</i> | City of Denton, TX | \$ 25,000 F |
| 2001 | The Relationship Between Information System Quality and Organizational Quality. <i>Co-Principal Investigator.</i> | National Science Foundation | \$ 500,000 N |
| 2001 | Contribution of IT Structure and Alignment to Effectiveness in Government Organizations. <i>Co-Principal Investigator.</i> | Advanced Research Program/Advanced Technology Program of the Texas Higher Education Coordinating Board. | \$ 300,000 N |
| 2000 | The Contribution of IT to the Effectiveness of Government Organizations: Focus on IT Decision Making, the IT Workforce, and Digitally Divided Citizens. <i>Principal Investigator</i> | National Science Foundation | \$2,990,000 N |
| 1999 | Y2K Community Preparedness <i>Principal Investigator.</i> | Candle Corporation, Los Angeles | \$ 23,000 F |
| 1997-8 | Solving the Year 2000 Problem <i>Principal Investigator and Conference Chair.</i> | Software Productivity Group, Boston | \$ 65,000 F |
| 1996-9 | Year 2000 Status, Best Practices and Benchmarks Study <i>Principal Investigator.</i> | Society for Information Management Year 2000 Working Group | \$ 80,000+ F |
| 1997 | Solving the Year 2000 Problem <i>Principal Investigator and Editor.</i> | International Thomson Publishing | \$ 10,000 F |
| 1997 | Year 2000 Vendor Capacity and Expectations <i>Co-principal Investigator.</i> | Information Technology Association of America | \$ 2,000+ F |
| 1996-7 | Factors that Cause IS Development Projects to Escalate Out of Control. <i>Principal Investigator with Other Investigator Dr. Victor Prybutok (UNT).</i> | Information System Research Center, University of North Texas. | \$ 10,000 F |
| 1996-7 | Understanding and Solving the Year 2000 Date Problem: Technical and Organizational Issues. | Harvard, Porter & Associates, Inc., Dallas, Texas. | \$ 10,500 F |

Principal Investigator.

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| 1995-6 | IS Assessment: An investigation of measures used, their value to the organization, and their relationship to quality and organizational effectiveness. <i>Other Investigator with Principal Investigator Dr. Victor Prybutok (UNT).</i> | Information System Research Center, University of North Texas. | \$ 8,600 F |
| 1996 | The Year 2000 Computer Date Problem <i>Co-investigator with primary investigator BCIS Professor Tom Richards</i> | Texas Instruments University Research and Partnership Program | \$ 15,000 N |
| 1995-6 | IS Assessment: An investigation of measures used, their value to the organization, and their relationship to quality and organizational effectiveness. <i>Principal Investigator with Other Investigator Dr. Victor Prybutok (UNT).</i> | Research Opportunities Program of the University of North Texas. | \$ 3,800 F |
| 1995-6 | Development of a Quality Metric and the Assessment of Quality Practices <i>Other Investigator with Principal Investigator Dr. Victor Prybutok (UNT).</i> | Lockheed Martin Tactical Aircraft Systems, Ft. Worth, Texas | \$ 16,000 F |
| 1995-6 | Development and Validation of Measurements to Assess the Effects of Training Experiences on the Knowledge, Skills, and Attitudes of Trainees. <i>Co-Investigator with Dr. Victor Prybutok (UNT) and Dr. Martin Richards (UNT).</i> | Curriculum Innovation and Assessment Initiative Grant, College of Business, University of North Texas. | \$ 3,400 F |
| 1995-6 | IS Assessment: An investigation of measures used, their value to the organization, and their relationship to quality and organizational effectiveness <i>Other Investigator with Principal Investigator Dr. Victor Prybutok (UNT).</i> | Faculty Research Initiative, College of Business, University of North Texas. | \$ 2,000 F |
| 1995 | Student Projects in Information Systems Development. <i>Principal Investigator.</i> | Texas Instruments, Inc., Dallas, Texas. | \$ 7,361 F |
| 1995 | The Impacts of Process Reengineering on Product Quality, Organizational Culture, Employee Development, Partnership Development, and Information Requirements. <i>Co-Principal Investigator with Principal Investigator Dr. Victor Prybutok (UNT) in this joint proposal with Lockheed Martin Tactical Aircraft Systems.</i> | National Science Foundation: NSF 95-99 - Transformations to Quality Organizations Program. | \$ 270,623 N |
| 1995 | Transformations to Quality in Health Care Organizations: A Multi-Disciplinary Perspective. <i>Co-Principal Investigator with Principal Investigator Dr. Victor Prybutok (UNT) in this joint proposal with Baylor University Medical Center.</i> | National Science Foundation: NSF 95-99 - Transformations to Quality Organizations Program. | \$ 288,589 N |
| 1995 | IS Assessment: An investigation of measures used, their value and relationship to quality and firm performance. <i>Co-Principal Investigator with Principal Investigator Dr. Victor Prybutok (UNT).</i> | Advanced Research Program/ Advanced Technology Program of the Texas Higher Education Coordinating Board. | \$ 103,167 N |
| 1995 | Development of a Comprehensive System and Contingency Theory for IS Assessment <i>Principal Investigator with Other Investigator Dr. Victor Prybutok (UNT) and University of North Texas doctoral candidate Barry Myers.</i> | Advanced Practices Council of the Society for Information Management (SIM) International. | \$ 49,893 N |

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| 1995 | The Role of Management Endorsement in the Successful Implementation of Computer-Based Information Systems <i>Principal Investigator.</i> | Faculty Research Initiative, College of Business, University of North Texas. | \$ 3,900 N |
| 1993 | The Impact of Computer-Aided Software Engineering Tools on the Productivity, Quality, and Personnel of Information System Development. <i>Co-Investigator with Dr. Lee Pelley (UNT).</i> | Vought Aircraft, Dallas, TX. Texas Instruments, Dallas, TX. Information Systems Research Center, Denton, TX. | \$ 106,800 N |
| 1991-5 | An Investigation of the Role of Support, Control, and Evaluation in End-User Computing Success. <i>Principal Investigator.</i> | Information System Research Center, Denton, TX. | \$ 10,000 F |
| 1991-3 | The Impact of Computer-Aided Software Engineering Tools on Information System Development Productivity, Quality, and Personnel. <i>Co-Investigator with Dr. Lee Pelley (UNT) and Dr. Mike Vanecek (UNT).</i> | LTV Defense & Aerospace, Dallas, TX. Texas Instruments, Dallas, TX. Information Systems Research Center, Denton, TX. | \$ 12,000 F |
| 1991-2 | The Implementation of Computer-Based Information Systems: The Effects on Employee Attitudes Toward the Organization. <i>Principal Investigator.</i> | Junior Faculty Summer Research Fellowship, University of North Texas, Denton, TX. | \$ 3,500 F |
| 1989-90 | Information Systems Committee Survey: End-User Computing 1989 <i>Other Investigator with Principal Investigator Dr. Ephraim McLean (GSU)</i> | Grocery Manufacturers of America, Washington, DC. | \$ F |

PUBLICATIONS AND CREATIVE ACTIVITIES:

Books:

- Kappelman, L., Editor (2010). *The SIM Guide to Enterprise Architecture: Creating the Information Age Enterprise*. CRC Press, Taylor and Francis Group, NY, forthcoming October 2009.
- Kappelman, L., and Gregory, C. (Editors) (1999). *Y2K Endgame Strategies: Risk Management, Testing, and Contingency Planning*. Society for Information Management (SIM) International, Chicago.
- Kappelman, L., Editor (1998). *Year 2000 Update: Key Issues and Research Reports*. Society for Information Management (SIM) International, Chicago.
- Kappelman, L., Editor (1997). *Year 2000 Problem: Strategies and Solutions from the Fortune 100*. International Thomson Computer Press, Boston.
- Kappelman, L., Editor (1996). *Solving the Year 2000 Computer Date Problem: A Guide and Resource Directory*. Society for Information Management (SIM) International, Chicago.
- Kappelman, L. (1993). *Information Systems for Managers*. McGraw-Hill, NY.

Journal Articles

Research Journals:

- Hollis Landrum, Victor Prybutok, Leon Kappelman, and Ziaono Zhang (2008). "SERVCESS: A Parsimonious Instrument to Measure Service Quality and Information Systems Success," *Quality Management Journal*, 15(3), pp. 17-25.

- Leon A. Kappelman, Robert McKeeman, and Lixuan Zhang (2007) "Early Warning Signs of IT Project Failure: The Dominant Dozen," *EDPACS (EDP Audit, Control, and Security)*, January, XXXV(1), pp. 1-9. (Invited by the editor this is largely a reprint of the "Early Warning Signs of IT Project Failure: The Dominant Dozen," *Information Systems Management*, Fall 2006, 23:4.)
- Leon A. Kappelman, Robert McKeeman, and Lixuan Zhang (2006) "Early Warning Signs of IT Project Failure: The Dominant Dozen," *Information Systems Management*, Fall 2006, 23:4, 31-36.
- Liu, S., Tucker, D., Koh, C., Kappelman, L. (2003) "Standard User Interface in E-Commerce Sites," *Industrial Management & Data Systems*, Vol. 103 No.8, pp.600-10.
- Kappelman, L. (2001). "The Future is Ours," *Communications of the ACM*, March, 46-47
- Kappelman, L. (2000). "Some Strategic Y2K Blessings," *IEEE Software*, March/April, 42-46.
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Invited to testify about VA's cyber security breach, unavailable and provided written statement for the record.

House of Representatives Committee on Veterans' Affairs, Subcommittee on Oversight and Investigations, Congress of the USA, Congressional Hearing (25-May-06). Invited to testify about VA's cyber security breach, unavailable and provided written statement for the record.

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- Monographs, Working Papers, Abstracts, and Other Publications:**
- Leon Kappelman and Brian Salmans (2008). *Information Management Practices Survey 2007 Preliminary Report: The State of EA: Progress, not Perfection*, Society for Information Management Enterprise Architecture Working Group, 1-February, Chicago, available at <http://eawg.simnet.org>.
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- Presentations (a partial listing):**
- Brian Salmans, Leon Kappelman, and Robert Pavur (2009). "Validating Determinants of Information Systems Development Maturity Model," National Decision Sciences Institute (DSI) Annual Conference, New Orleans, 14-17 November, (Regional Best Paper nominee). Presentation made by co-author.
- Brian Salmans, Leon Kappelman, and Robert Pavur (2009). "Organization size, IT capabilities, and EA perceptions: Dark clouds on the ERP horizon?" 15th Americas Conference on Information Systems (AMCIS 2009), San Francisco, 6-9 August. Presentation made by co-author on 9-August.
- Leon Kappelman, panelist (2009). "Navigating the Cloud," event sponsored by MIT's *Technology Review* magazine and the MIT Enterprise Forum, 16-June. Other panelists: Jason Pontin, moderator, editor and publisher of *MIT Technology Review*; Sean Poulley, VP for Online Collaboration Services for Lotus IBM.
- Brian Salmans, Leon Kappelman, and Robert Pavur (2009) "Validating Determinants of Information Systems Development Maturity Model" SWDSI Best Paper Award and 2009 McGraw-Hill Distinguished Paper Award for Best Paper, Southwest Decision Sciences Institute (SWDSI) Annual Conference, Oklahoma City, 25-28 February. Presentation made by co-author.
- Leon Kappelman, (2009). "Enterprise Architecture 201," online webinar through CAI (Computer Aid, Inc.) on 11-May. Video recording published online at <http://www.compaid.com/> and slide deck at <http://courses.unt.edu/kappelman/>.
- Leon Kappelman, (2009). "Enterprise Architecture Update," online webinar for members of Health Care Services Corporation's Enterprise Architecture Services Team, 20-March.
- Leon Kappelman, (2009). "Enterprise Architecture 101," online webinar through CAI (Computer Aid, Inc.) on 16-March. Video recording published online at <http://www.compaid.com/> and slide deck at <http://courses.unt.edu/kappelman/>.
- Leon Kappelman and Robert McKeeman, (2009). "Early Warning Signs of IT Project Failure: The Four Horsemen of Doom," online webinar through CAI (Computer Aid, Inc.) on 5-March. Video recording published online at <http://www.compaid.com/> and slide deck at <http://courses.unt.edu/kappelman/>.
- Leon Kappelman, facilitator and moderator (2009). "Patents on Software and Business Methods: Have the Rules Changed?" MIT Enterprise Forum, 29-January, Dallas, TX. Other panelists: Steven Thrasher, Bart Showalter, Karl Larson, Eben Moglen.
- Leon Kappelman, Tom McGinnis, Alex Pettit, Brian Salmans, and Anna Sidorova (2008). "Enterprise Architecture: Charting the Territory for Academic Research," *Proceedings of the 14th Americas Conference on Information Systems*, Toronto, ON, Canada (August 14-17, 2008). Presentation made by co-author.

- Leon A. Kappelman (2008), moderator. "Enterprise Architecture Pioneers Panel," keynote panel discussion featuring Larry R. DeBoever, Randolph C. Hite, Jeanne W. Ross, Kathie Sowell, and John A. Zachman at SIMposium08 (annual conference of the Society for Information Management), 12-November, Orlando.
- Leon A. Kappelman (2008). "Introduction to Enterprise Architecture and Update on the SIM Enterprise Architecture Working Group," keynote presentation at SIMposium08 (annual conference of the Society for Information Management), November 9-12, Orlando.
- Leon Kappelman, Mark Lane, Alex Pettit, and John Zachman (2008). "The Role of Enterprise Architecture in Business and IT Transformation," presentation at SIMposium08 (annual conference of the Society for Information Management), November 9-12, Orlando.
- Larry DeBoever, Leon Kappelman, Mark Lane, and John Zachman (2008). "Leveraging Enterprise Architecture to Deliver Business Value," presentation at SIMposium08 (annual conference of the Society for Information Management), November 9-12, Orlando.
- Leon A. Kappelman (2008). "Rules: Necessary But Not Sufficient," presentation at October Rules Fest (October 22-24) on 22-October, Dallas, keynote presentation.
- Leon A. Kappelman (2008). "Enterprise Architecture," 8-August-2008 presentation to Society for Information Management's Regional Leadership Forum in Dallas, Texas.
- Leon A. Kappelman (2008). "Connecting Business and IT with Enterprise Architecture: How IT All Fits Together," 22-April-2008 presentation for UNT's Information Systems Research Center (ISRC) and Microsoft, Dallas, Texas.
- Leon A. Kappelman (2008). "Enterprise Architecture and the Next Generation Enterprise," presentation at DAMA (annual conference of the Data Asset Management Association, March 16-21, San Diego, presentation on 19-March.
- Leon A. Kappelman (2008). "Society for Information Management Enterprise Architecture Working Group: Who we are, what we are doing, what we discovered from our EA study," presentation at DAMA (annual conference of the Data Asset Management Association, March 16-21, San Diego, presentation on 19-March.
- Leon A. Kappelman (2007), "Enterprise Architecture," presentation at SIMposium07 (annual conference of the Society for Information Management), 9-October Memphis.
- Leon A. Kappelman, George S. Paras, Larry R. DeBoever, John A. Zachman, Stan T. Locke (2007), "Continuous Strategic Alignment the EA Way" presentation at SIMposium07 (annual conference of the Society for Information Management), 9-October Memphis.
- Leon A. Kappelman, George S. Paras, Larry R. DeBoever, John A. Zachman, Stan T. Locke (2007), "Architecting IT as a Business" presentation at SIMposium07 (annual conference of the Society for Information Management), 9-October Memphis.
- Leon A. Kappelman, Brian Salmans, Michael Holland, Ron de Vries, Russell Douglas (2007), "Enterprise Architecture Roundtable and Expert Panel Discussion," DFW Society for Information Management Chapter, 1-August, Dallas, TX (presentation on "Enterprise Architecture and the Next Generation Enterprise" and served as panel moderator).
- Leon A. Kappelman (2007), "Enterprise Architecture and the Next Generation Enterprise," IS Research Center (ISRC) Seminar, 18-April, Denton, TX.
- Leon A. Kappelman (2007), "Creating the Next Generation Enterprise," MIT Enterprise Forum, 29-March, Dallas, TX, (presentation on "Enterprise Architecture and the Next Generation Enterprise" and served as panel moderator).
- Dallas Morning News, Board of Technology Experts, 11-October-2005 – participant in panel discussion, Dallas, TX.
- Leon A. Kappelman, moderator and speaker (2005). "Robert Half International Executive Roundtable," 19-April, Dallas.

- Leon Kappelman, "Enterprise Architecture: It's about thinking differently." Enterprise Architecture Forum, November 15-17, 2004, Scottsdale, AZ.
- Leon Kappelman, (2004) "Enterprise Architecture: It's about thinking differently." IS Research Center seminar on "Everything You Wanted to Know About Enterprise Architecture, But Were Afraid to Ask," UNT, April 14.
- Aurora Sanchez, Leon Kappelman, and Victor Prybutok: "The Role of Organizational Leadership and IT Leadership in Achieving IS Success," Proceedings of AMCIS 2004, pp. 3642-3652. Presentation made by co-author, New York City.
- Dallas Morning News, Board of Technology Experts, 26-October-2004 – participant in panel discussion, Dallas, TX.
- UNT's Information System Research Center, 2003-2004 seminar series, program chair, emcee, and panel discussion moderator for three seminars during Spring semester 2004. Arranged speakers for September 2004 seminar.
- Aurora Sanchez, Chang Koh, Leon Kappelman, and Victor Prybutok: "The Relationship Between IT for Communication and E-Government Barriers," *Proceedings of AMCIS 2003*, pp. 835-844. Presentation made by co-author 4-Aug-03, Tampa.
- Sanchez, Aurora, and Kappelman, Leon. "Measuring Information Technology Governance: A City Government Study," Proceedings of the ISOneWorld Conference, April 4-5, Las Vegas. Presentation made by co-author.
- UNT's Information System Research Center, annual seminar series (2000-2004), program chair, emcee, and panel discussion moderator for this series of 5 to 6 seminars per year. See <http://www.unt.edu/isrc/> for additional information.
- Dallas Morning News*, Board of Technology Experts, October 15, 2004 - panel discussion, Dallas, TX
- Department of Veterans Affairs (August 12-15, 2002): program chair and emcee for this four-day seminar for 300 senior VA managers including nearly 200 CIOs, keynote speaker, presenter, moderator, panelist.
- Office of CyberSecurity, Department of Veterans Affairs (May 16, 2002): Keynote speaker: Leon A. Kappelman, "VA CyberSecurity: Leading the Way to One-VA."
- Congressional Testimony: Subcommittee on Oversight and Investigations of the House of Representatives Committee on Veterans' Affairs, Congress of the USA: March 13, 2002, Washington, DC.
- Department of Veterans Affairs (February 25 - March 1, 2002): program chair and emcee for this five-day seminar for 300 senior VA managers including nearly 200 CIOs, keynote speaker, presenter, moderator, panelist.
- Department of Veterans Affairs (October 28-31, 2001): program chair and emcee for this four-day seminar for 300 senior VA managers including nearly 200 CIOs, keynote speaker, presenter, moderator, panelist.
- Dallas Morning News*, Board of Technology Experts, October 2, 2001 - panel discussion, Dallas, TX
- Department of Veterans Affairs (May to July 2001): program chair and coordinator for series of 5 three-day seminars for 21 VA executives, keynote speaker, presenter, moderator, panelist.
- UNT's Information System Research Center, seminar series, emcee and panel discussion moderator:
 "Avoiding and Addressing Computer Project Problems: Business, Technical and Legal Issues"(November, 2001)
 "Software Project Management 2001: A Survey of the State of the Art" (October, 2001)
- UNT's Information System Research Center, 2000-2001 seminar series, emcee and panel discussion moderator:
 "Impact of Internet Time and e-Business Projects on Project Management and Software Engineering" featuring Ed Yourdon (January 17, 2001)
 "Software Quality and the Future of IS Development Methods" (Feb. 21, 2001)
 "Retaining and Recruiting High-Tech Personnel"(March 14, 2001)
 "Security and Control (Including Encryption)" (April 18, 2001)
- 2000:**
 Information System Research Center, 2000-2001 seminar series, emcee and panel discussion moderator:

November 15, "E:commerce: State of the Art" featuring Howard Rubin, Denton, TX.
 October 18, "Future of Software Development," Denton, TX.

Society for Information Management, DFW chapter, moderator and facilitator, CIO roundtable, August 9.

Dallas Morning News, Board of Technology Experts,
 September 12 - panel discussion, Dallas, TX
 March 14 - panel discussion, Dallas, TX

Various year-2000 related talks, seminars, and workshops including:

"Silver Linings and Legacies of Y2K"

March 8 - GSA's Office of Intergovernmental Solutions, "Building on Y2K Momentum to Transform Government Forum," Wash., DC
 February 29 - Miami University, Oxford, OH
 February 15 - University of Maryland, Baltimore, MD
 February 10 - University of Michigan, Flint, MI
 February 3 - Cornell University, Ithica, NY
 January 31 - Syracuse University, Syracuse, NY

1999 (alphabetical): Various year-2000-related talks, seminars, and workshops including:

Candle Corporation, Los Angeles

June 4 Development Workshop on the Y2K Impact on World Trade
 June 3 Emergency and Infrastructure Preparedness Workshop
 June 2 Policy and Community/Neighborhood Readiness Workshop
 May 6 Development Workshop on Emergency and Infrastructure Preparedness
 May 5 Community Preparedness Workshop
 April 14 Development Workshop on Community/Neighborhood Readiness
 April 13 Development Workshop on Policies for Local Government

CESA (California Emergency Services Association): Keynote, "Y2K: A Reality Check," Palm Springs, CA (September 29)

Ed Yardeni's Online Conference:

T-100: The End Game (September 22)
 T-200: Global Assessment (June 15)
 T-300: Contingency Planning (March 7)

Experian Software Developers Conference: Keynote, "Y2K: A Reality Check," Dallas, TX (October 26)

Fulcrum Information Services Y2K Legal Conference: Keynote, "Y2K: A Reality Check"
 San Francisco, CA (November 8-9)
 Washington, DC (October 18-19)
 New Orleans, LA (April 21)

Georgia State University, CIS Department, Atlanta, GA (February 11)
 Workshop for Project Managers, "Y2K: A Reality Check"
 Keynote, Dinner for CIO's, "Y2K Opportunities and Silver Linings"

HexAware Technologies, Inc. and META Group
 Keynote, "Y2K Opportunities and Silver Linings"
 New York City, NY (February 9)
 Chicago, IL (February 12)

IFSA (In-flight Food Services Association): Keynote, "Y2K: A Reality Check," San Antonio, TX (May 7)

IQPC (International Quality and Productivity Center): "Y2K: A Reality Check," Dallas, TX (April 27)

META Group: "Y2K: Catalyst for I/T Value Management," Chicago, IL (May 19)

Money Show: "The Myth of Y2K Compliance," Las Vegas, NV (June 8)

SIM Interchange: Atlanta, GA (October 24-27)
Keynote on 27th, "Y2K: Opportunities and Silver Linings"

SMU (Southern Methodist University), Dallas, TX (October 15)
"Y2K: Reality Check, Silver Linings, and Implications"

Texas State Year 2000 Working Group: "Y2K: Reality Check and Silver Linings," Austin, TX (October 8)

United Jewish Federation of San Diego: "Y2K: Reality Check," San Diego, CA (January 28)

United Nations Y2K Conference: "Y2K: Lessons Learned and Silver Linings," New York, NY (June 23)

White House Chemical Safety Roundtable: Washington, DC (August 30)

1998 (alphabetical): Various year-2000-related talks, seminars, and workshops including:

Candle CIO Conference: 3 Seminars: Y2K Contingency Planning, Monterrey, CA (June 3)

Ed Yardeni's Online Conference: T-400: Community Action (November 27)

Fulcrum Information Services, Keynote speaker, presenter, and panelist:
Y2K Computer Crisis: The Litigation Summit:
Dallas, TX (January 22-23)
Atlanta, GA (June 18-19)

Hewlett Packard, Stonebridge Technologies, and Lawson Software – Keynote, "Y2K: We're in it Together"
Ft. Worth, TX (June 10)
Oklahoma City, OK (June 11)
San Antonio, TX (May 27)

IEEE: "Year 2000: A Reality Check," Dallas, TX (December 15)

Small Business Administration and the State of Maine:
Y2K for Small Businesses, "Year 2000: We're in it Together" – Augusta, Maine (November 16)

SPG (Software Productivity Group), international conferences, conference chair, keynote speaker, presenter, moderator, panelist:
New York (March 18-20)
Orlando (April 20-22)
Chicago (June 29-July 1)
Los Angeles (September 16-18)
San Francisco (September 23-25)
Dallas (October 20-22)
Washington, DC (October 26-28)
Boston (November 9-11)
Philadelphia (November 17-19)

Sun Microsystems, executive briefing: Dallas, TX (March 5)

Univ. of Memphis: "Year 2000: We're in it Together," Memphis, TN (July 13)

UNT Community Forum: Denton, TX (May 6): "Year 2000 Problem: United We Stand, Divided We Fall"

1997: Various year-2000-related talks, seminars, and workshops including:

ICIS (International Conference on Information Systems), panelist and presenter

“Year 2000: What’s an Academician to Do?” – Atlanta, GA (December 17)

IQPC (International Quality and Productivity Center) panelist, presenter, workshop

“Year 2000 Compliance: What Will it Cost?” – Washington DC, (December 11)

“Year 2000: When the Chips are Down” – Washington DC, (December 12)

SIM (Society for Information Management), international organization, local chapter meeting, presenter: Chicago, IL (December 10) – “Year 2000 Compliance: What Will it Cost?”

SPG (Software Productivity Group), international conferences, presenter, panelist:

Amsterdam (December 3, 4)

Boston (November 19)

Dallas (October 23)

San Francisco (September 30/October 1)

Chicago (June 23)

London (June 19)

Toronto (May 2)

HONOR Technologies, national conference, presenter and panelist

“Year 2000: We’re in it Together,” Orlando, FL (October 27)

INFORMS, international conference, session chair and presenter – Dallas, TX (October 28)

DFW CEO Round Table, presentation – “Y2K Problem: We’re in it Together,” Dallas, TX (October 21)

ITAA, international conference, presentation, and panelist

“Y2K Costs: What’s Working, What Isn’t?” Washington, DC (October 16)

Government Year 2000 Forum, presenter and panelist

“Using the ‘Guide for Y2K DRAGONslayers’” Austin, TX (October 15)

University of Dallas, Intercollegiate Studies Institute, presenter

“Year 2000: United We Stand, Divided We Fall” Dallas (September 6)

COMDEX, international conference, presenter and panelist – “Y2K: We’re in it Together,” Atlanta, GA (June 2)

DAMA (Data Asset Management Association), national organization, local chapter meeting, presenter

“Y2K: We’re in it Together,” Dallas, TX (May 16)

ASM (Association for Systems Management), local chapter meeting, presenter

“Year 2000: We’re in it Together,” Fort Worth, TX (May 27)

KOSA (Korean Software industry Association), national publicly subsidized industry association, presenter -- 4 hour seminar – “Solving the Year 2000 Computer Date Problem” Seoul, South Korea (April 18)

UNT Administrative Information Systems User Group, presentation, Denton, TX (March 6)

SIM, local chapter meeting, presentation: Dallas, TX (March 3)

Government Technology Conference, national meeting, presenter and panelist, Austin, TX (February 14)

Kappelman, L. (1996). "Death, Taxes, and the Year 2000 Computer Date Problem." Presentation at the Society for Information Management's Annual Interchange Conference, (September 30; panelist October 2), San Francisco.

- Kappelman, L. et al. (1996). *CIO Magazine Year 2000 Online Forum* Participant in online panel discussion (from September 15 to October 2) moderated by Miryam (Mickey) Williamson (*CIO Magazine*) with Kathleen Adams (U.S. Social Security Administration), Jim Gillespie (Yellow [Freight] Technology Services), Jim Jones (The Information Management Forum), John Jung (Chubb Insurance Company), and Matthew Kistler (Andersen Consulting); <http://www.cio.com/forums/year2k.html>.
- Kappelman, L. (1996, September 17). "Year 2000 Computer Date Problem." Presentation at the American Software Users Group International Fall Conference.
- Kappelman, L. (1996, September 11). "The Year 2000 Computer Date Problem." Presentation at the bi-monthly meeting of Atlanta Chapter of the Society for Information Management.
- Kappelman, L. (1996): IEEE Technical Council on Software Engineering's Summit Meeting on the Year 2000 Date Crisis (June 27-28), St. Louis. Strategy Workshops:
"Can't Get Done in Time: How Much is Good Enough?"
"If Many Year 2000 Failures are Inevitable, What Systems Must Society Concentrate On?"
- Tsai, R., Richards, T., and Kappelman, L. (1995). "Electronic Data Interchange: Guidelines for Development, Implementation, and Use," *Proceedings of the Inaugural Americas Conference on Information Systems of the Association for Information Systems*, Pittsburgh, (August).
- Kappelman, L. "Managing Information as a Strategic Asset."
College of Business Administration, University of N. Texas, Denton, Aug. 25, 1994.
College of Business Administration, University of N. Texas, Denton, Oct. 18, 1993.
College of Business Administration, University of N. Texas, Denton, Oct. 24, 1992.
- Kappelman, L. "Personal Presence and Presentation Skills."
College of Business Administration, University of North Texas, Denton, August 25, 1994.
College of Business Administration, University of North Texas, Denton, October 18, 1993.
- Kappelman, L., and McLean, E. (1994). "User Engagement in the Development, Implementation, and Use of Information Technologies," 27th Hawaiian International Conference on the System Sciences, Maui, (January 7).
- Kappelman, L. (1993). "User Engagement in Information System Development, Implementation, and Use: Towards Conceptual Clarity." IFIP TC8 Working Conference on Diffusion, Transfer, and Implementation of Information Technology, Pittsburgh (October 11).
- Kappelman, L., and Pelley, L. (1992). "Computer-Aided Software Engineering: What's the Payoff?" Texas Instruments, Plano, TX, (June 17), Vought Aircraft, Dallas, TX (November 18).
- Kappelman, L. (1992). "End-User Computing: What Is It, Does It Matter, and How Do We Manage it?" Information Systems Research Center, University of North Texas, Denton, TX (August 26).
- Pelley, L., Kappelman, L., and Vanecek, M. (1992). "The Impact of Computer-Aided Systems Engineering on Employee Attitudes, Job Commitment, and Turnover," 1992 Conference of the Association for Computing Machinery Special Interest Group on Computer Personnel Research, Cincinnati, (April 6).
- McLean, E., and Kappelman, L. (1992). "The Convergence of Organizational and End-User Computing," 25th Hawaiian International Conference on the System Sciences, Kauai (January 10).
- Kappelman, L., and McLean, E. (1991). "The Respective Roles of User Participation and User Involvement in Information System Implementation Success," 12th International Conference on Information Systems, New York (December 18).
- Kappelman, L. and Seitz, V. (1991). "Some Cautions on the Measurement of Involvement," Decision Sciences Institute Annual Meeting, Miami, (November 25).
- Seitz, V., Kappelman, L., and Massey, T. (1991). "Another Look at Measuring Involvement," Southern Marketing Association Annual Conference, Atlanta, (November 7).

Kappelman, L. (1991). "End-User Computing Re-Defined," Information Systems Research Center, University of North Texas, Denton, TX (March 27).

Kappelman, L. "The Implementation of Computer-Based Information Systems: The Respective Roles of Participation and Involvement in Information System Success."

College of Business Administration, Georgia State University, Atlanta, June 28, 1990.

TIMS/ORSA Joint National Meeting, Las Vegas, NV, 5/9.

School of Business Administration, University of Mississippi, Oxford, April 9, 1990.

ACM Conference on Human Factors in Computing, Doctoral Consortium, Seattle, WA, April 2, 1990.

Bryant College, Smithfield, RI, February 22, 1990.

College of Business Administration, University of Wisconsin, Oshkosh, February 20, 1990.

College of Business Administration, University of North Texas, Denton, February 12, 1990.

School of Business and Economics, University of North Carolina, Greensboro, NC, January 12, 1990.

College of Business Administration, San Jose State University, San Jose, CA, December 11, 1989.

Kappelman, L. (1990). "Finding a Job in Academia." Presentation to Doctoral Fellows, College of Business Administration, Georgia State University, Atlanta, GA (May 25).

Kappelman, L. (1990). "The Respective Roles of User Behaviors and User Attitudes in Information System Implementation Success," Association for Computing Machinery Conference on Human Factors in Computing, Seattle, WA (April 2-3).

REFERENCES:

Available by request.

Despite best efforts, error and omissions are possible and corrections are welcomed

18-September-2009